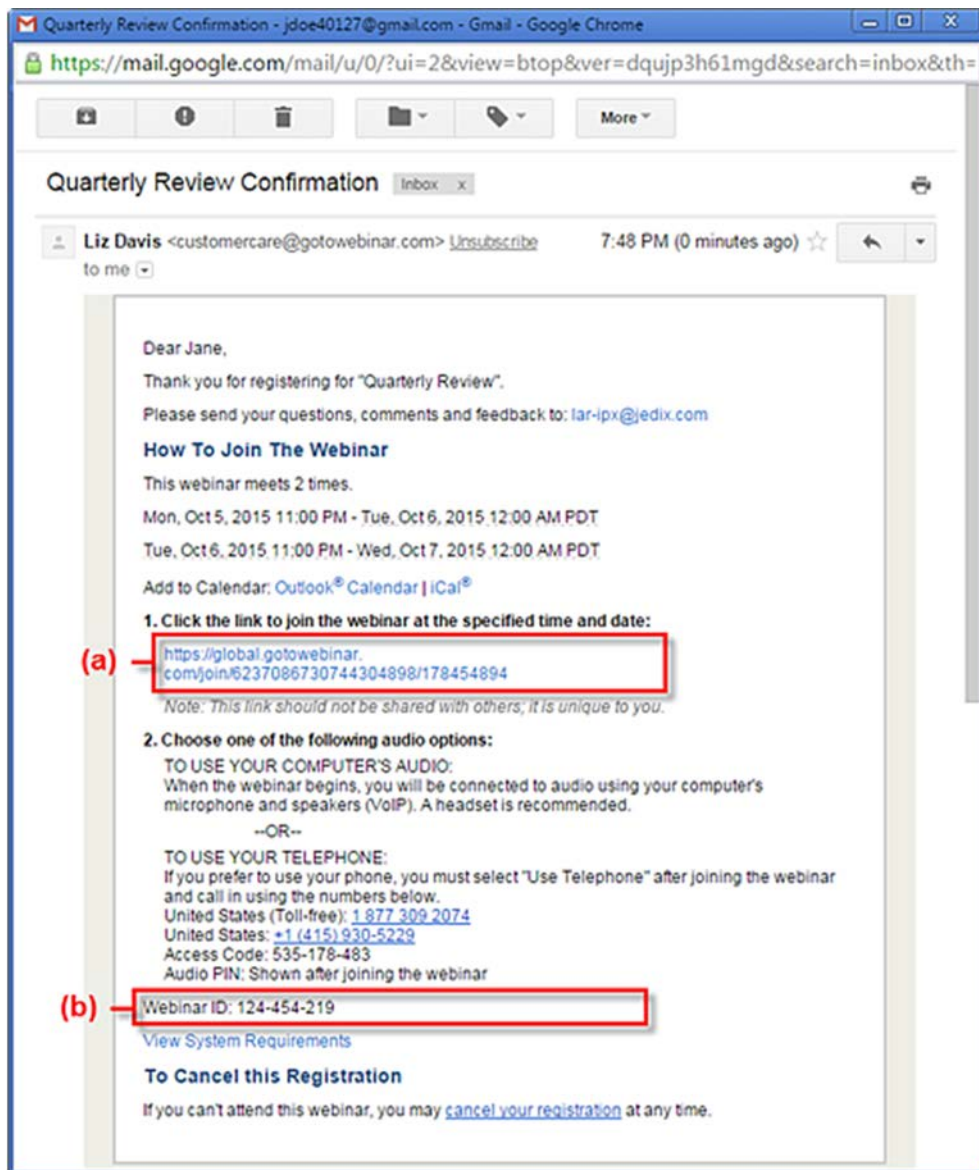


How to Join a GoToWebinar Session

You can join a session using either the (a) Join URL or (b) Session ID. There are three options to pick from to join a session – see (c) below for a comparison.

(a) Join from the Join URL

Once you register for a session, the confirmation email will include a unique link associated with your registration email. This is the Join URL; you can open it in any web browser (Chrome or Firefox preferred) to automatically join the session! The Join URL is marked as (a) in the below example email. See (c) Compare Join Methods below to learn more about which of the 3 available join methods you may prefer to use.

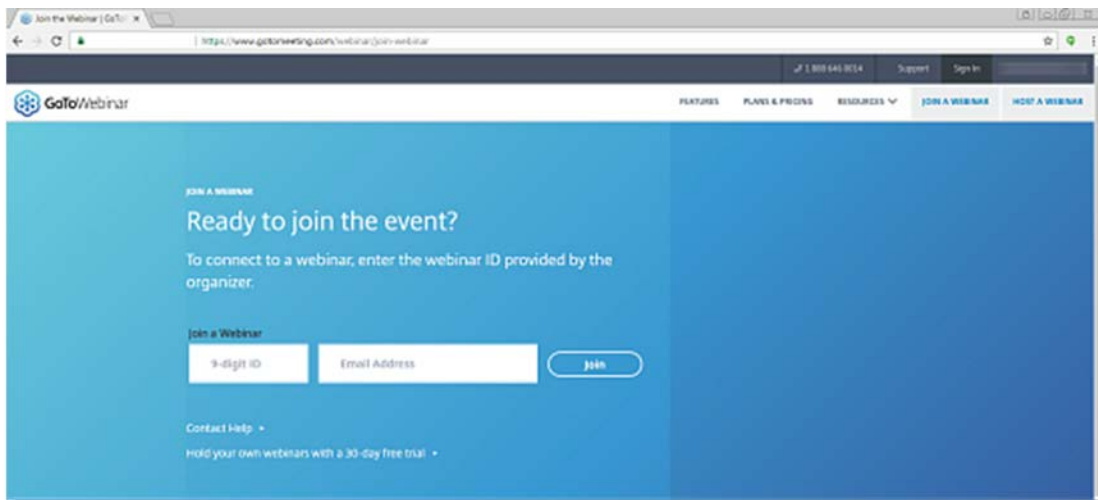


For source material, go to <https://support.goto.com/webinar> and type "How to Join a Webinar."

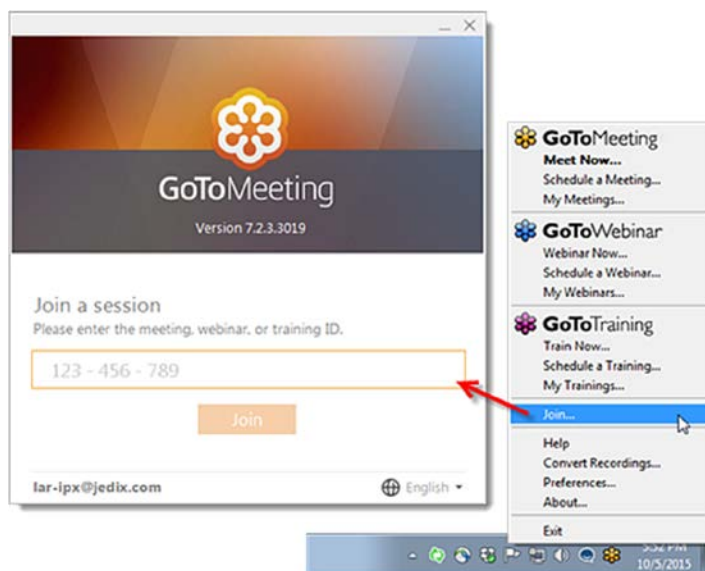
(b) Join from the Session ID

If you don't have the Join URL or are having trouble being automatically launched into session, you can join by manually entering the Session ID you received in your confirmation email (shown above).

- If you are on a computer, open a web browser (Chrome preferred) and go to www.gotomeeting.com/webinar/join-webinar and enter the Meeting ID (provided in your confirmation email).



- If you are on a mobile device, first download the iOS, Android or Windows Phone app. Then open the app and enter the Meeting ID.
- If you are on a computer and have the desktop app installed, you can also join directly by right-clicking the daisy icon 🌸 in the system tray (Windows) or toolbar (Mac), selecting Join and entering the Meeting ID.



For source material, go to <https://support.goto.com/webinar> and type "How to Join a Webinar."

(c) Compare join platforms

When you join a webinar, there are 3 unique options with which you can be launched into session. They will vary depending on things like operating system and browser type.

Instant Join app	Desktop app	Mobile apps
<i>No download required – Join online from a web browser on your Windows, Mac, Linux or Google Chrome OS computer</i>	<i>Desktop app required – Join from software downloaded onto your Windows or Mac computer</i>	<i>Mobile app required – Join on the go from your mobile phone or tablet</i>
<p>Benefits:</p> <ul style="list-style-type: none"> • Get into session quickly and easily. • Join from almost any computer, even if not compatible with the desktop app. 	<p>Benefits:</p> <ul style="list-style-type: none"> • Access the full suite of features and tools. • Use the full Control Panel to facilitate meetings. 	<p>Benefits:</p> <ul style="list-style-type: none"> • Join sessions on the go with one click. • Present content using a virtual whiteboard (iPad only).
<p>Resources:</p> <ul style="list-style-type: none"> • Join a Webinar Online (Instant Join App) • Instant Join Feature Comparison 	<p>Resources:</p> <ul style="list-style-type: none"> • Download GoToWebinar Now. • Using the Control Panel (Windows and Mac). 	<p>Resources:</p> <ul style="list-style-type: none"> • Join Webinars via iOS. • Join Webinars via Android. • Mobile Feature Comparison.

PLEASE NOTE: If you join a GoToWebinar by dialing the phone number only, the software does not “see” you and thus you will be in listen-only mode with no access to the above identified features.