

From: Marts, Jennifer
Sent: Wednesday, March 25, 2020 2:53 PM
To: Marts, Jennifer <Jennifer.Marts@des.nh.gov>
Cc: Marts, Jennifer <Jennifer.Marts@des.nh.gov>
Subject: Petroleum Reimbursement Claim Update

Dear Petroleum Reimbursement Fund Applicant:

During this time of uncertainty due to the national response to the coronavirus, NHDES continues to review, process and pay reimbursement requests submitted to the New Hampshire Petroleum Reimbursement Fund.

In response to the coronavirus, NHDES staff are teleworking and this has resulted in a delay to the reimbursement request process. At the beginning of this telework period, the NHDES was not technologically equipped to perform all necessary functions to process requests remotely. The Library Section has been working very hard, at 50% computing capacity since Monday, but we anticipate that they will be at full capacity very soon.

As of today, there are approximately 145 reimbursement requests in the queue to be accepted. While the ability to process web-based claims remotely is being set up, it is taking more time than usual to accept and publish the claims to OneStop; project managers are currently utilizing OneStop to review and approve reimbursement requests.

Please note that the next batch of claims will be processed for payment tomorrow.

Please do not hesitate to contact me with any questions you may have regarding this email or any other Fund related matters.

Best Regards,

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