
ENVIRONMENTAL Fact Sheet



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New Hampshire Water Well Board

The Mission

RSA Chapter 482-B established the New Hampshire Water Well Board, which is a seven-member board charged with administering the licensing of New Hampshire well drilling contractors and pump installers, administering well construction and pump installation standards, and the collection and record keeping of well construction data.

The purpose of the Board as stated in its enabling legislation is *to protect and improve the general health and welfare of the people of the State of New Hampshire; to protect the groundwater resources of the state; to regulate the construction of water wells and the installation of well pumps; to license water well contractors and pump installers; to provide and make available to the public well construction records relative to the occurrence and distribution of groundwater resources of the state and to provide for penalties for violations of [chapter 482-B](#) and the rules of the Board.*

Functions

In response to this mandate, the board performs the following functions:

- Conducts public meetings to promulgate and enforce rules for the construction of wells and installation of pumps. The Water Well Board rules are [We 100-1000](#).
- Hears consumer complaints relative to improper well construction or pump installation.
- Collects well completion reports for newly constructed wells describing well construction details and geologic and hydrologic formations penetrated.
- Provides information to the public relative to the occurrence and distribution of groundwater resources of the state and the proper construction of water wells.

These efforts are supported by staff within the New Hampshire Department of Environmental Services (NHDES) Water Division.

The Licensees

Water well contractors and pump installers working in New Hampshire are required to be licensed and display a 4x6-inch decal on both sides of their drilling equipment and/or pump service trucks designating the year the license is validated. The decal features the New Hampshire state seal and the words “Licensed New Hampshire Water Well Contractor” or “Licensed New Hampshire Pump Installer” adjacent to their license number. Licenses must be renewed by July 1 of each year to be valid.

Information on the current license status of a particular company or individual can be obtained by contacting the Water Well Board at (603) 271-1974.

Public Assistance

NHDES staff are always available to aide in answering questions from the general public and to assist local code enforcement officials regarding well construction and pump installation standards. Questions commonly addressed by staff include water quality and quantity issues as they relate to the method of well construction and the natural environment and setback requirements for wells.

Well completion reports must be completed by licensed water well contractors for every well constructed in New Hampshire. Reports are stored and maintained by the New Hampshire Geological Survey. Information about the more than 135,000 reported wells is also contained in a geographically referenced computer database. Efforts to locate and assign geographic coordinates to well sites are ongoing.

For Additional Information

Questions about well construction and pump installation standards or requests for information regarding a problem with a well should be directed to the New Hampshire Water Well Board at (603) 271-1974 or waterwellprogram@des.nh.gov or visit our website at www.des.nh.gov.

Note: This fact sheet is accurate as of July 2019. Statutory or regulatory changes or the availability of additional information after this date may render this information inaccurate or incomplete.