



The State of New Hampshire

Department of Environmental Services



Robert R. Scott, Commissioner

November 30, 2018

Subject: Enforcement of Lead and Copper Rule Consumer Notice Requirements

To Non-Transient Public Water Systems in NH:

As many of you are already aware, the Federal Lead and Copper Rule was slightly revised and subsequently adopted in NH a number of years ago. Under the revisions, Non-Transient PWSs sampling for lead and copper are required to provide: 1) Lead tap sampling results, 2) Lead health effects language, 3) Steps to reduce exposure, 4) Contact information, and 5) The lead action level values, to persons served at tested sites. This communication (called Consumer Notification for Lead in Tap Water) must be transmitted to consumers within 30 days of learning of all results, even if lead levels are below the MCL.

In addition, PWSs are required to provide the NH Drinking Water and Groundwater Bureau (DWGB) with a sample consumer notification and certification of its proper delivery within 90 days after the end of the monitoring period (your designated quarter or semi-annual period).

The DWGB has conducted various types of outreach on the implementation of this requirement, such as website outreach, letter inserts, emails, and presentations.

Beginning in 2019, DWGB will send reminder emails of this requirement to owners, operators, and primary contacts, and will issue a Notice of Violation if the required steps are not met.

On our website, you will find consumer notification for you to use as a template to send to consumers, as well as the required certification due to DWGB.

The necessary forms are located here: [Lead and Copper forms](#), under the "Forms/Applications" heading, entitled "Lead Sample Consumer Notification Form" and "Certification of Consumer Notice of Lead Tap Water Monitoring Results."

In August, longtime DWGB employee Joan Fitzsimmons retired. She worked with you on compliance with the lead and copper rule and communicated with you on site changes, public notification, and required steps after an action level exceedance. Lead and Copper compliance and sampling questions can, for the time being, be directed to Jackie Howarth at Jacqueline.howarth@des.nh.gov and by phone at (603) 271-0672. DES engineer Cynthia Klevens remains as your contact for technical questions regarding corrosion control treatment and can be reached at Cynthia.klevens@des.nh.gov and by phone at (603) 271-3108.

Thank you. If you have any questions, please contact Jackie Howarth.