



## **DES's Mission Statement**

*To help sustain a high quality of life for all citizens by protecting and restoring the environment and public health in New Hampshire.*

## **DES's Guiding Principles**

- We promote mutual respect and effective, straightforward communication.
- We provide timely and consistent responses to all customers.
- We provide meaningful opportunities for public participation in meeting our responsibilities.
- We consider quality of life, public health and safety, economic vitality, and the concerns of our citizens while pursuing our responsibilities under the law.
- We strive for excellence in all of DES's operations, are committed to continuous improvement, and consider innovative approaches.
- We are committed to scientifically and technically sound, cost-effective and environmentally appropriate solutions.
- We provide leadership on environmental and sustainability issues.
- We consider the long-term, cumulative, and cross-media effects of our policies, programs and decisions.
- We foster environmental awareness and stewardship through education, outreach and assistance.
- We afford fair and equitable treatment of all individuals and groups in the implementation of federal and state environmental laws, rules, programs and policies, and in the management of the agency.
- We maintain a work environment that attracts and retains the most dedicated and talented staff.