

COMMISSIONER'S COLUMN

DES releases its 2010-2015 Strategic Plan

I am pleased to announce the release of DES's 2010-2015 Strategic Plan: a big picture, long-term approach to ensuring a healthy environment that will support New Hampshire's quality of life for many years to come. A copy of the plan is posted on our website at <http://des.nh.gov/organization/commissioner/strategic-plan/index.htm>. Although the plan is being formally released now, DES has been "living" the plan for the past several years. The plan looks very different from our previous strategic planning efforts; you will not see a program-by-program or "medium-by-medium" goal framework (e.g., "Clean Air" or "Clean Water"), but I assure you that this plan is based on DES's steadfast commitment to our mission of sustaining a high quality of life for all citi-

Commissioner, *continued on page 2*

RGGI UPDATE

RGGI projects reap big energy efficiency benefits for state

Over the past two years, the Regional Greenhouse Gas Initiative (RGGI) has generated over \$26.5 million for New Hampshire to invest in energy efficiency projects that will reduce greenhouse gas emissions. These funds are the result of proceeds from the sale of approximately 10.8 million carbon dioxide allowances in regional auctions held quarterly beginning in December 2008. The RGGI funds in New Hampshire are distributed through the Regional Greenhouse Gas Emission Reduction Fund administered by the Public Utilities Commission.

In 2009, 30 energy efficiency projects were selected through a competitive grant process to receive RGGI funds totaling \$17.6 million. The projects are directed towards non-profits, utilities, businesses, residents, municipalities, universities, and K-8 schools. In addition to these 30 proj-

RGGI projects, *continued on page 8*

ARRA PROJECT HIGHLIGHT



WRBP celebrates completion of major project:

Installation of new aeration blowers and energy efficiency improvements

Officials from DES, EPA Region 1, representatives from New Hampshire's congressional delegation, representatives from the Winnepesaukee River Basin Program (WRBP) Advisory Board and members from the communities served by the WRBP took time recently to recognize the completion of major upgrades to the DES-operated Franklin wastewater treatment facility. The total cost of the project was \$2 million, which included \$1 million in "principal forgiveness" from the American Recovery and Reinvestment Act (ARRA) and \$1 million Clean Water State Revolving Fund loan. The project provided over 100 New Hampshire project-based jobs, significant energy efficiency and environmental protection improvements. To read the complete story, please see <http://des.nh.gov/media/pr/2010/20100924-wrbp.htm>. ■

Commissioner

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zens by protecting and restoring the environment and public health in New Hampshire.

The seven strategic goals are:

1. DES and its partners address climate change through effective mitigation and adaptation strategies and efforts to foster the transition to a clean energy economy.
2. DES and its partners effectively protect New Hampshire's natural resources and high quality of life as the state grows.
3. DES employs integrated pre-application, permitting, inspections, and enforcement approaches across all of its programs, and operates in a cooperative and integrated manner with its sister local, regional, state, and federal agencies.
4. New Hampshire's environment has improved, and DES regularly reports environmental results in an understandable and transparent manner.
5. Environmental compliance is high in New Hampshire, supported by education, partnerships, environmental stewardship, and enforcement.
6. DES provides high-quality customer service.
7. DES is one of the most desirable employers in state government.

In a survey conducted in the spring of 2008, respondents told us that they shared our concern that climate change, energy issues, and uncontrolled growth appear to be at the root of many of the environmental problems we are experiencing today. The collective impacts of our individual actions seem to have outpaced the impacts of the relative handful of regulated entities. We are also faced with such challenges as aging drinking water and wastewater infrastructure and emerging contaminants like pharmaceuticals

and personal care products in our water systems.

All of this leads us to approach our work differently. For example, we have established a "Lean Team" to help us continuously improve our many processes. We are enhancing our on-line One-Stop tool to provide easy customer access to more information. We have started working on a Great Bay Estuary Water Quality Initiative to deal with water quality violations and dramatic declines in eel grass. We are exploring ways to streamline the permitting processes associated with our Land Resources Management Programs. We are finding new ways to communicate about environmental conditions and trends to the public in a more understandable and transparent manner. In fact, work is already underway on nearly 40 percent of the 93 strategic actions in the plan. Accomplishing all of this and more – on top of everything else the department is responsible for – is no small feat given that we are trying to do this during one of the most difficult economic cycles in a long time.

While many organizations "hunker down" and jettison such activities as strategic planning when times get tough, we instead have stayed the course with our planning efforts – because we believe that this actually IS the best time to be strategic. If not now, when?

If you think we are on track and see ways that you or your organization could be a partner in implementing this plan, please contact me at thomas.burack@des.nh.gov, or Vince Perelli, chief of Planning and Policy, at vincent.perelli@des.nh.gov or (603) 271-8989. Please review the full plan and let us know if you have questions or think we may have missed something important. DES is committed to implementing this plan with the help of all the people of New Hampshire to ensure that the environment we leave to the next generation is even better than the one that was left to us.

Tom Burack, *Commissioner*

Governor proclaims November 2010 Carbon Monoxide Awareness Month

Carbon monoxide is a serious public safety concern, and poses the greatest risk to people in their homes. Nationally, CO is one of the leading causes of accidental poisoning deaths, and accounts for more than 50,000 emergency department visits each year in the US. In recognition of the state's commitment to ensuring the safety and security of all those living in and visiting our state, and to reducing the occurrence of carbon monoxide poisonings through education and outreach, Gov. Lynch has proclaimed November 2010 as Carbon Monoxide Awareness Month. He urged all people of New Hampshire to protect their homes and families by heeding the important safety messages of the NH Carbon Monoxide Work Group, and to support the many public safety activities and efforts of New Hampshire's fire and emergency services. For more info on carbon monoxide safety tips, emergency generator usage, health risks, and more, please see www.nh.gov/co. ■

ENVIRONMENTAL NEWS

Environmental News is published six times a year by the N.H. Department of Environmental Services.

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Printed on recycled paper.

ARRA PROJECT HIGHLIGHT

Laconia stream sees daylight

By Rob Livingston, DES Watershed Field Specialist

When the Anthony Drive neighborhood was built in the 1950s, the stream draining the area was in the way. So it was diverted, piped, and buried, leaving only a concrete pipe discharging sediment and pollutants into Lake Opechee.

With help from the American Recovery and Reinvestment Act (ARRA) and the DES State Revolving Fund (SRF), the city of Laconia recently “daylighted” the stream for the first time in over 50 years. The project replaced 250 feet of existing storm drain pipe, abandoned 1,000 feet of storm drain pipe, and constructed 500 feet of new stream channel flowing into Opechee Bay. The new stream channel restores natural ecological stream functions, including groundwater recharge, flood attenuation, and aquatic and riparian habitat, that were lost due to the piping of the stream.

The city hired a fluvial geomorphol-

ogist to help design the stream channel to make sure that the physical dimensions of the new channel would remain stable. This is particularly important for flood protection and prevention of excess sedimentation.

The stream bed is now fully established, the planted native grasses, trees and shrubs are thriving, along with cattails and other wetland plants. DES staff noted the presence of frogs, snails, dragonfly larvae, and many other aquatic insects in the newly opened stream.

The project is one of six projects that were the first “green infrastructure” projects to be funded by the DES State Revolving Fund. ARRA funding allowed for principal forgiveness on half of the \$437,000 loan. Green infrastructure includes a wide array of practices that maintain and restore natural hydrology by infiltrating, evapotranspiring and capturing and using stormwater. Beyond ARRA, green infrastructure projects will now be eligible for funding by the SRF program. ■



Left: New stream channel with vegetation and rock vanes. Right: New stream channel (left of culverts) flowing into Lake Opechee. The culverts were disconnected.

State geologist David Wunsch moves on to new venture

After ten years as the state’s leading geologist, Dr. David Wunsch has tendered his resignation to accept the position of Director of Science and Technology for the National Ground Water Association. During his tenure, Wunsch was instrumental in creating the state geological survey, which has grown significantly as an important and valued unit of DES, through its data collection, dissemination, research and scientific support. The survey’s work continues under the lead of Rick Chormann, senior hydrogeologist, who is serving as interim state geologist. ■

ARRA PROJECT HIGHLIGHT



Firm installs largest solar system in New Hampshire. U.S. Senator Jeanne Shaheen and DES Commissioner Tom Burack join officials from Waterline Industries Corp. of Seabrook at the official commissioning of the state’s largest photovoltaic solar array project. The 167.4kW solar system is expected to cover a significant portion of the North Conway water plant’s annual electricity usage. Funding came from the American Recovery and Reinvestment Act of 2009 and the State Revolving Loan Fund. Photo courtesy of Waterline.

DES outreach helps to keep drugs out of drinking water

On September 25, during National Drug Take-Back Day, the US Drug Enforcement Agency reported that 2,479 pounds of prescription and over-the-counter drugs were collected in New Hampshire.

Each of the state’s 50 collection sites were operated by law enforcement officials.



Also in September, DES mailed just under 16,000 postcards to licensed physicians, nurses, pharmacists and veterinarians alerting them to proper medicine disposal practices, the state medicine disposal website, nh.gov/medsafety, and providing them a phone number, 271-0660, and e-mail, brandon.kernen@des.nh.gov, where they can obtain posters regarding proper medicine disposal. ■

Nat'l environmentalists get hands-on lesson from atop the Granite State

DES Commissioner Tom Burack hosted the annual meeting of the Environmental Council of the States (ECOS) held recently at the Mountain View Grand Resort in Whitefield. ECOS is the national non-profit, non-partisan association of state and territorial commissioner-level environmental leaders, whose purpose is to improve the capabilities of state environmental agencies to protect and improve public health and the environment. Gov. Lynch delivered the keynote address on the second day of the three-day meeting, along with EPA Assistant Administrator Robert Perciascepe.

A highlight of the meeting was undoubtedly the trip on a beautiful New England day up the Cog Railway to the top of Mt. Washington. At the summit, Air Resources Division Director Bob Scott and staff demonstrated DES's newest high level research air monitoring station. The states' environmental commissioners saw for themselves how the spectacular view from the highest mountain in the East was marred only by air pollution – transported into the region from far out of state, as well as that produced locally. This “regional haze” results from fine particles, nitrogen oxides, sulfur oxides and acidic aerosols emitted into the atmosphere – much of which is attributable to electric generation units burning coal and oil in other states.

ECOS members also observed ozone levels approaching



One environmental commissioner commented atop Mt. Washington that this trip may have done more to advance the mutual understanding of the transport issue in 10 minutes than 10 years of meetings.

unhealthy conditions in the 60-70 parts per billion range at the summit, while corresponding base levels were only in the 30s – an indication of significant pollution transport at high altitudes.

The visit to Mt. Washington provided visual and technical evidence to support the science of air pollution transport into New Hampshire. Commissioners were able to see first hand how DES tracks pollution back to its source – sometimes located hundreds of miles away – and the impact it has

on Mt. Washington and the state. One commissioner commented how important it was to come to this pristine site and see the impact of pollution emitted from sources in his state. Another commissioner indicated that this trip may have done more to advance the mutual understanding of the transport issue in 10 minutes than 10 years of meetings.

DES has been working with other states in the Northeast to address the issue of air pollution transport for the past decade. With an estimated health and economic cost to New Hampshire of more than \$1 billion, an understanding of the transport issue by those states that contribute is essential to solving the problem and minimizing the impact. Please refer to the [DES 2004 report on regional haze](#) online.

For more information on air quality on Mt. Washington and efforts to address air pollution transport, contact Mike Fitzgerald at (603) 271-6390 or michael.fitzgerald@des.nh.gov. ■

Cleanup nears completion for former gas plant in Keene

The final phase of the remediation of an historic manufactured gas plant site in Keene has focused on the removal of coal tar impacted sediments in nearby Mill Creek and a portion of the Ashuelot River. From 1859 until the mid 1950s, the plant heated coal to produce gas to light and heat city homes and businesses.

PSNH has been working cooperatively for more than a decade with DES and the city of Keene to address environmental issues related to the site. “A collaborative approach like this ensures that we move forward effectively,” said Bill Hoynack, PSNH project

manager of environmental remediation. “We are working together toward a common goal.”

During phase one, completed in 2005, coal tar and the “gas holders” that stored it were removed from the land adjacent to Mill Creek. The more difficult, water-based environmental phase was begun earlier this year, using five large automatic pumps to divert water from Mill Creek. The diversion has allowed the creek to be dewatered and contaminated sediment removed – 12,000 tons to date – and replaced by clean fill graded to the original elevation. The contaminated

sediment is thermally destructed at a permitted facility.

In areas where coal tar extended into the bank and could not be removed, two layers of geotextile liner material were placed on top of the remaining impacts, topped by clean fill, and the area graded back to its original exact shape and size. Replanting native grasses and shrubs was done to complete the restoration of the creek habitat and a portion of the Ashuelot River.

The expected costs for this project will be \$13.5 million, and it's expected to be completed in late summer 2011. ■

ARRA PROJECT HIGHLIGHT

Project illustrates success of stimulus funds to reduce diesel emissions

Thirteen of 15 diesel emissions reduction projects funded through the American Resource Recovery Act-Diesel Emissions Reduction Act (ARRA-DEIRA), have been completed by September 30, 2010. One project in particular, soon to be fully completed by C&J bus company of Portsmouth, provides significant public benefits and demonstrates how these funds provide seed money to leverage additional funding. C&J is a major provider of commuter services in the Seacoast area, carrying over a half-million passengers a year,

reducing traffic congestion and single occupant vehicles by 24 million vehicle-miles traveled.

C&J was awarded \$348,000 to support the purchase of two replacement transit coaches and the purchase and installation of 12 auxiliary fuel-fired heaters to reduce idling. The vehicle replacement portion of this project requires a 75 percent recipient match. DES provided C&J with approximately \$250,000, while C&J provided in excess of \$750,000 toward the purchase of the

two coaches.

Under the terms of the grant award, C&J replaced two “dirty,” 1989 model year MCI transit coaches with a 2010 MCI and a 2010 Prevost coach—both state-of-the-art coaches that meet current diesel emissions standards. The first replacement coach was put into service in January and the second coach in September. Emissions reductions of these two vehicle replacements are estimated to be greater than 3.2 tons of nitrogen oxides (NO_x), 0.34 tons of particulate matter, and 0.30 tons of hydrocarbons per year.

In addition to the two replacement coaches, C&J received \$99,600 to install auxiliary heaters on 12 transit coaches. These heaters will allow the coach’s main engines to be turned off when parked to reduce idling, while still maintaining cabin warmth for passenger comfort. The installation of the heaters required significant adaptation and optimization engineering by the coach company and the auxiliary heater company. If the two companies were not willing to partner on this project, the installation of the heaters would not be possible. Four of the 12 heaters have been installed already with the remainder to be installed by the end of 2010. Once completed, emissions reductions of the 12 auxiliary heaters are estimated to be approximately 0.47 tons of NO_x and 0.013 tons of particulate matter per year.

For more information on the ARRA-DEIRA projects, please see www.des.nh.gov/recovery/dera_funding.htm or contact Felice Janelle at felice.janelle@des.nh.gov or (603) 271-4848. ■

Military salutes DES and friends

The US Department of Defense, through its Employer Recognition Program, recently paid a rare tribute to DES and to the many people outside of the agency for their outstanding support of Steve Couture, his family and his unit during his recent NH Army National Guard deployment. At a heartfelt ceremony held in Concord, the DOD’s “Above & Beyond Award” was presented to DES by New Hampshire Employer Support of Guard and Reserve Chairman Ted Kehr.

The DOD “Above and Beyond Award” officially recognizes employers at the state and local level who have far exceeded the legal requirements for granting leave and providing support for military duty by their employees. Only a handful of these awards are given out. DES, and many, many people outside of DES, share in the receipt of this award. ■



The Couture Reception Crew. Family and friends awaited the recent arrival in Concord of Steve Couture from his second tour in Iraq. DES and many, many people outside of the department share in the receipt of the DOD’s Above & Beyond Award!

Brownfields funding fuels cleanup at former oil storage facility

Although early development of the West Lebanon (Westboro) Rail Yard dates back to as early as 1847 with the arrival of the first train to the rail yard, the former Tidewater Oil site was first developed as a bulk oil storage facility between the mid 1930s and early 1940s. An aboveground storage tank (AST) crib area with up to seven large ASTs were constructed. DOT purchased the Westboro rail yard in 1999 from the Boston and Maine railroad company. DOT discovered and excavated an estimated 2,400 tons of petroleum-contaminated soil associated with the ASTs. Due to funding limitations, only half was disposed of off site at a thermal treatment facility, with the



Petroleum contaminated soils being excavated.

remainder stockpiled at the site. Future cleanup was then in doubt.

With green space at a premium, the city of Lebanon has envisioned a future park, which is a critical piece of the revitalization and redevelopment of the economically depressed downtown area of West Lebanon, to be located at the site. The park, as envisioned in the Westboro master plan, will include a

trail hub, access to the riverfront trail, a cartop boat launch, and a kiosk and/or pavilion with picnic areas. Many city staff, consultants and councilors have invested considerable time and effort to bring this project to fruition. After more than five years, this small but strategic parcel has been transferred from DOT to Lebanon. City ownership is critical for two reasons: to move forward with its redevelopment plans and to be eligible for Brownfields cleanup funding.

The contaminated soil had to be dealt with. In 2009, DES stepped forward and awarded approximately \$182,000 of Brownfields funds to the city in the form of a grant of technical

services to conduct an environmental assessment of the site and characterization of the contaminated soils. DES's consultant, GZA, conducted the environmental site assessment and discovered even more petroleum-impacted soil and dissolved-phase groundwater contamination at

the site.

Once again, DES awarded the city of Lebanon a \$200,000 grant with funds from its Brownfields Cleanup Revolving Loan Fund. These funds were used for the removal and off-site disposal of the approximately 2,451 tons of petroleum-contaminated soil.

GZA then prepared a remedial action plan for the site, which was approved



Proposed design for Westboro Park access and trailhead.

by DES in January. The plan included a presumptive remedial action that addressed the off site disposal of petroleum-contaminated soil and recommended monitored natural attenuation to manage residual soil and groundwater contamination at the site. With the Brownfields funding, the presumptive remedy was successfully implemented at the site in September 2010, on time and under budget. ■

COMING UP

November 2-4

Building New Hampshire Trade Show & Conference

Grappone Center, Concord, NH sponsored by the Home Builders and Remodelers of New Hampshire For information: www.hbranh.com

November 17-19

NH Local Government Center's 69th Annual Conference

Radisson Hotel, Manchester, NH For information: (603) 224-7447, ext. 146, or amonier@nhlgc.org

COMPLIANCE

A day in the life of a Green Yards inspector

by Caitlin Cullerot, DES Public Information summer intern

Tara Albert stands outside the auto salvage yard, talking to a man through the locked gate. All signs indicate that the yard is closed, but after driving all the way to Chester, Tara and her intern Adam Sprague aren't ready to give up so easily. They had hoped to catch the owner of the yard off guard – his property was randomly selected out of 170 salvage yards in the state to be inspected – but now that this unidentified man has seen her, he can warn the owner that DES will be back. After handing the man her business card, she climbs back into the car, asking Adam to direct her to the next location.

“Nine out of ten times, a yard will be open,” Tara says. “You can't call ahead because people will clean up and then you don't get a true inspection.”

The next stop is an auto salvage yard that deals primarily with Ford Mustangs. Adam, who is currently rebuilding a Mustang, is excited for the inspection. The owner is not. Tara explains the process to him, and then asks to look around. She spots a few fluid barrels missing labels, and offers the owner some labels from DES. She also notices a couple of leaky engines resting on a permeable surface, which she gently points out.

“When you're doing these inspections, you have to choose your battles,” she explains later.

Next, it's on to Sandown to perform a “best management practice” inspection. These can take up to two hours, but Tara is quick and thorough and completes it in about 45 minutes. A Labrador retriever covered in a thick layer of grease follows her around as the owner gives her a tour. The owner seems supportive of Tara's work, and expresses his disgust for salvage yards that don't meet DES standards. Tara again finds a few leaky engines over a permeable surface, but the yard is in pretty good shape.

In Brentwood, she encounters her first large salvage yard of the day. She warmly greets the owner, an older man with whom she's worked before. His yard accepts commercial vehicles; school busses and 18-wheelers are grouped together throughout the property. Compared to most yards, he has an extremely sophisticated system for fluid management and disposal. He even has a machine to separate oil and water. He has worked hard to meet DES standards, and Tara is pleased with her findings.

Her final stop of the day is in Candia. This salvage yard looks far more commercial than the others, and the owner is thrilled to see Tara. He jumps at the opportunity to give a full tour of his facility. He guides her through a huge room full of recovered parts. He explains how each part is entered into the computer inventory and then tagged and assorted accordingly. If a customer comes in looking for a specific part, an employee can easily check the system and locate it. He shows Tara how cars are stripped over a special surface that collects and separates fluids.

Hundreds of cars fill his back lot, and the owner suggests a photo-op in front of his prized car crusher. He has an employee load a few cars onto the crusher, and then snaps a picture as they're demolished in the background. It's an explosive ending to a jam-packed day. ■

BE PREPARED

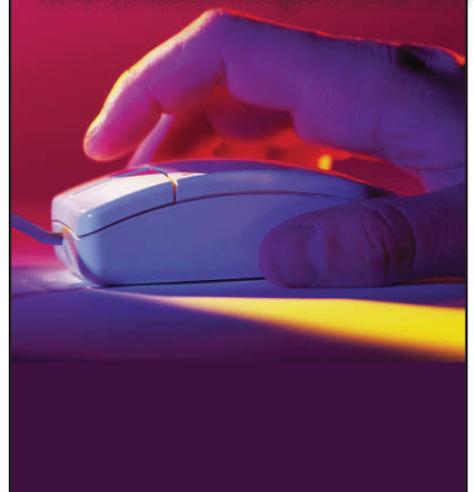
Lowering the boom

On October 6 and 7, DES staff conducted a test deployment of oil spill boom in Little Bay. The test was conducted to assess the effectiveness of a new protection strategy recently developed for Great Bay. The US Coast Guard, Maine Department of Environmental Protection, US Coast Guard Auxiliary and the Portsmouth Naval Ship Yard assisted with staff, boats and boom. ■



DES vessel (bottom left of photo) pulls an oil spill boom as Navy Yard vessel (right) follows alongside. Maine DEP vessel is in the background.

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RGGI projects

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ects, RGGI funds were used to support the StayWarm NH Program during the winter of 2008-2009.

Collectively, these projects are achieving significant benefits by reducing energy use and costs, increasing training in energy-related job areas, raising awareness of energy efficiency opportunities, leveraging funding in all sectors, and most importantly, reducing greenhouse gas emissions. Some of the highlights and results of the RGGI funded projects to date include:

- The StayWarm NH program invested RGGI funding, plus leveraged an additional \$860,000 from utility energy efficiency programs, to winterize 400 low-income homes and distribute 3,400 do-it-yourself winterization kits. Estimated energy cost savings: \$880,000 per year.
- A revolving loan fund for energy efficiency projects for businesses has helped retain 595 manufacturing jobs.
- Twenty-five energy audits are being performed for farmers to help improve energy efficiency in the agricultural sector.

- The NH Municipal Energy Assistance Program has compiled energy use and cost data for 47 municipalities, representing 400 buildings and over 1,100 vehicles, and will be providing recommendations and support for energy efficiency improvements.
- The EnergySmart Schools Program has benchmarked the energy performance of 62 schools in 20 different school districts and provided recommendations for energy savings.
- Twenty-five retail businesses have received energy evaluations, with 13 opting to undertake comprehensive energy audits; six businesses have major energy upgrade/retrofit projects underway.
- More than 30 energy efficiency training opportunities have been offered for builders and building trades students, resulting in over 700 individuals being trained in designing, building and remodeling buildings to reduce energy consumption.

Another round of competitive grant proposals and project selection was completed in October 2010. For the full list of projects, visit the PUC website at <http://www.puc/Sustainable%20Energy/GHGERF.htm>. ■



International Coastal Cleanup Day in New Hampshire. Commissioner Burack kicked off the student Coastal Cleanup Day in Rye on September 24 by thanking nearly 200 students from Little Harbour and Dondero schools for their help in keeping New Hampshire's beaches clean and safe for both marine life and people. More than 600 New Hampshire students helped clean five coastal locations on Friday. International Coastal Cleanup Day, which took place on Saturday, September 25, was held at over 20 sites along the New Hampshire coast and Great Bay, as well as in more than 100 countries worldwide. The Blue Ocean Society for Marine Conservation coordinated the New Hampshire events with DES Coastal Program funding. The Ocean Conservancy, which coordinates and processes all of the cleanup data, estimates that 60-80 percent of debris in the ocean originates from land, meaning that people have the ability to end this problem.

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