The State of New Hampshire
Department of Environmental Services

Michael P. Nolin
Commissioner

September 10, 2004

LETTER OF DEFICIENCY #WSEB 04-151
CERTIFIED MAIL #7000 0600 0023 9932 8300

Robert Duquette
Old Lake Shore Coop Inc.
PO Box 7703
Gilford, NH 03247

Subject: Gilford - Public Water System: Pine Grove Mobile Home Park (EPA #0883010)

Dear Mr. Duquette:

The records of the Department of Environmental Services (DES) show that the Pine Grove Mobile Home Park water system is classified as a public water system (PWS), as defined by RSA 485:1-a. A PWS is defined as any water system serving 15 or more services, or 25 or more people for 60 or more days per year.

BACTERIA

The water system owner is required to submit samples to the State laboratory or a State-certified laboratory for coliform bacteria analysis in compliance with NH Administrative Rule Env-Ws 325.

DES records show that Standard Maximum Contaminant Level (MCL) violations for total coliform bacteria, as defined in NH Admin. Rule Env-Ws 315.01 have occurred and that letters of violation were issued for the following months:

July 2004 and August 2004

DES believes the MCL violations can be corrected and future violations prevented by taking the following actions:

1. **By September 24, 2004**, retain the services of a qualified water system consultant to address the system's water quality problems relative to the recent bacteriological occurrences; and

2. **By October 8, 2004**, submit to DES for review a copy of the consultant's report which shall include recommendations to correct the bacteria contamination; and

3. **By October 22, 2004**, submit to DES for review and approval an implementation schedule which identifies specific dates by which steps to correct the bacteria contamination will be accomplished.

Please be reminded to carry out the public notice requirements and provide proof of public notice to DES for the July 2004 and August 2004 MCL violations, along with continuing to submit water samples according to the Master Sampling Schedule enclosed.

CERTIFIED OPERATOR

Pursuant to RSA 332-E and NH Administrative Rule Env-Ws 367, the water system is required to have a certified operator to operate and maintain the water system to protect public health. To date, DES has not received any correspondence indicating that the water system has a certified operator (Distribution Grade 1A) as required. If our records are in error and you presently have a certified operator, please notify this office in writing **by September 24, 2004.**

If you do not have a certified operator, DES believes the violation can be corrected by taking the following action:

4. By **October 1, 2004**, obtain a certified Distribution Grade 1A operator to operate and maintain the water system and notify DES in writing of the name and license number of the operator.

Please contact Harrison "Chip" Mackey at (603) 271-2410 or by email at *hmackey@des.state.nh.us*, if you have any questions regarding the requirements of a certified operator. A listing of firms offering operational services for small water system is available at *http://www.des.state.nh.us/factsheets/ws/ws-7-2.htm*.

In the event compliance is not achieved within these time periods, DES may take further enforcement action, including issuing an order requiring the deficiencies to be corrected, initiating an administrative fine proceeding, and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.

All the above requested information should be addressed as follows:

Anne S. Bailey
Department of Environmental Services
Water Supply Engineering Bureau
29 Hazen Drive, PO Box 95
Concord, NH 03302-0095

Please contact Anne Bailey by phone at (603) 271-0672, or by e-mail at *abailey@des.state.nh.us* if you have any questions regarding this letter.

Sincerely,

COPY for RP

Rene Pelletier, P.G., Manager
Land Resource Programs

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Enclosures: Master Sampling Schedule
Bacteria MCL Public Notice Form

cc: Gretchen R. Hamel, DES Legal Unit Administrator
Harrison "Chip" Mackey, DES WSEB (via e-mail)
Town of Gilford Health Officer
EPA Region 1
(all w/out encl.)