The State of New Hampshire
Department of Environmental Services

Michael P. Nolin
Commissioner

November 16, 2004

LETTER OF DEFICIENCY #WSEB 04-185
Certified Mail #7000 0600 0023 9932 7907

Theresa Dube
Hillcrest Manor Apts
25 Riverside Street Suite 101
Nashua NH 03062

Subject: Candia - Public Water System: **Hillcrest Manor Apts** (EPA #0362010)

Dear Owner:

The records of the Department of Environmental Services (DES) show that the subject water system is classified as a public water system (PWS), as defined by RSA 485:1-a. A PWS is defined as any water system supplying 15 or more service connections, or 25 or more people, for 60 or more days per year. Pursuant to NH Admin. Rule Env-Ws 352, the water system owner is required to issue to the system's customers a Consumer Confidence Report (CCR) by July 1st of each year. Env-Ws 352 also requires the system owner to forward a copy of the CCR to DES by July 1st of each year and to submit certification of the CCR to DES by October 1st of each year. DES acknowledges receipt of a copy of the 2004 CCR, however, DES records show that the subject water system failed to submit to DES the 2004 CCR certification by October 1, 2004. The failure to submit the 2004 CCR certification places the water system in violation of Env-Ws 352. DES believes the CCR violation can be corrected by taking the following action:

By December 3, 2004, submit to DES the 2004 CCR certification.

In the event compliance is not achieved within this period, DES may initiate formal action against you, including issuing an order requiring the deficiencies to be corrected, initiating an administrative fine proceeding, and/or referring the matter to the NH Department of Justice for imposition of appropriate penalties.

The copy of the 2004 CCR certification as requested above should be addressed as follows: Department of Environmental Services, Attn: Anne Bailey, Water Supply Engineering Bureau, 29 Hazen Drive, PO Box 95, Concord, NH 03302-0095, or by fax #271-5171. If you have any questions concerning this letter, please contact Anne Bailey at (603) 271-0672 or by email at *abailey@des.state.nh.us.*

Sincerely,

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Rene Pelletier, P.G., Manager
Land Resource Programs

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Enclosures: 2004 CCR certification

cc: Gretchen R. Hamel, DES Legal Unit Administrator
John Benham, Pump Systems, Inc., Primary Operator
Town of Candia Health Officer
EPA, Region 1